Account Registration of Customer

Entrance : https://online.mediatek.com/login/userrequest

- Customers can also click on "Create Account" on the MediaTek Online page:
  https://online.mediatek.com

  ○
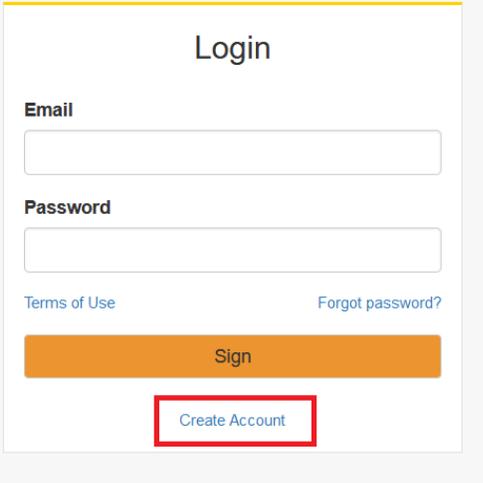
- The form can apply for the following system permissions:
  - MediaTek On-Line:https://online.mediatek.com
  - DCC:https://online.mediatek.com/apps/dcc
  - FEX(File Exchange System):https://transfer.mediatek.com
  - eService：https://eservice.mediatek.com
- How to fill out an account application form
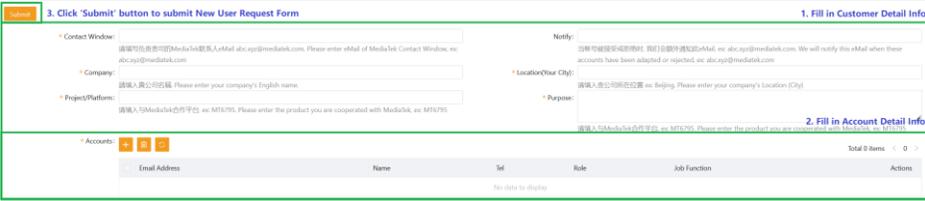
Step 1 – Fill in Customer Detail Information

-
  - *Contact Window: Please enter email of MediaTek Contact Window(CPM) who are response to your business.
  - Notify: Notify personnel in the Notify field when the form is approved or rejected
  - *Company: Customer's company for CPM's reference
  - *Location(Your City): Your company's city
  - *Project/Platform: Fill in the application project for CPM's reference

- *Purpose: Please remark which applications(MOL/DCC/FEX/eService) you would like to apply by each account.

## Step 2 – AccountDetail Information

-
- Click to open "New Account" page
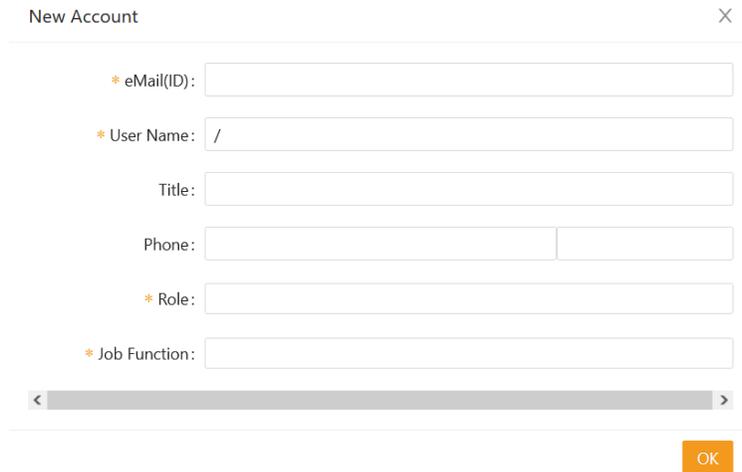
-
- Please fill in your account information and **ensure that your email address is filled in correctly**

Step 3 - Click "Submit" button to submit new account request form

-
- After clicking "Submit" button, the legal declaration consent form will appear on the page, you need to click "Agree" to submit successfully andMediaTek will start the internal process.
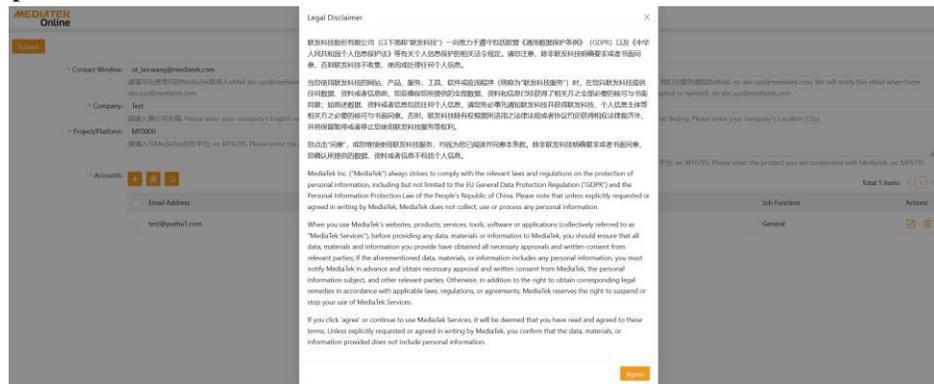
- Once the internal process completed, Customer accounts will receive email notification.
  - Approved Case

Dear Customer,

We are glad to notice you, for now, you can login MediaTek's web site by your email account with a new password.

亲爱的客户，现在您可以开始使用您的email登入联发科技提供的系统服务.

Your MediaTek Account Information:

Account(Email): ▒▒▒▒▒@▒▒▒▒▒.com

Login Password: Please use this link to get your initial password.

(Note: Please input your email and then submit.Wait for a few minutes until you receive an email notification from "mol_noreply@mediatek.com".)

MediaTek System Information:

File Exchange: https://transfer.mediatek.com
eService: https://eservice.mediatek.com
MediaTek Document Center: https://online.mediatek.com
MediaTek On-Line: https://online.mediatek.com

For further help, please contact your MediaTek window.

****
MediaTek Inc.
Account Center
CFS Admin(srv_cfs_admin@mediatek.com)
****

- Subject: MediaTek Account Information
- Sender: mol_noreply@mediatek.com
- To: The account email you filled in **Step2**
- CC: The email you filled in "Contact Window" and "Notify"

- Rejected Case

Dear Customer,

Your request of new accounts have been rejected, the reject reason shown as below

Reject Reason: eWorkflow Reject
Accounts: ▒▒▒▒▒@▒▒▒▒▒▒▒▒▒▒/▒▒▒▒▒▒▒@▒▒▒▒▒

****
MediaTek Inc.
MediaTek On-Line
****

- Subject: New Account Request Rejection
- Sender: mol_noreply@mediatek.com
- To: The email you filled in **Step2** and the "Contact Window" and "Notify" fields.